Frequently asked questions

Q. What access will there be for people living and working near the roads that are closed?

A. There will be barriers closing roads along the routes of the Olympic Road Cycling races, and stewards will be in place to redirect people on event days. Cars cannot drive on the route after closures are put in place, but pedestrians can use pavements. There will be clearly designated pedestrian crossing points at regular intervals along the route.

We've been working hard for more than a year with everyone from local councils and emergency services to faith groups, care providers and even wedding organisers to ensure Surrey is prepared and any disruption is kept to a minimum. Plans are in place to ensure that people with health and care needs will have access to the support they need on event days. Our advice is to plan ahead and avoid travelling through Surrey on event days except in emergencies.

Q. How will parking be affected?

A. Parking will be suspended on the race route to give plenty of space for the athletes and support vehicles to pass through and to protect spectators. Police will begin to check that the roads are clear and tow vehicles from the race route from midnight on event days. If you normally park your vehicle on a road on the route, we advise that you move it to a road that is not affected by the race the night before. If your car is removed you will need to call Surrey Police on 101.

Q. Who will deal with any litter left behind?

A. We're working in partnership with District and Borough Councils, who will ensure that litter and other items are cleared after the races have passed through.

Q. What arrangements have been made for emergency service vehicles to access the roads that are closed?

A. The safety of residents and visitors will be dealt with as a priority. Planning for the event involves the Police, Fire & Rescue and the Ambulance Service. Emergency vehicles will be placed in the most appropriate locations to allow any situation to be dealt with quickly and safely.

Q. What arrangements have been made to ensure security of homes and businesses, when so many people are coming to the area?

A. Significant security planning is already underway to protect the public and businesses. Surrey Police will provide more officers during the Games by reducing annual leave, reducing the number of officers released for other duties and calling on voluntary officers. For more information visit www.surrey.police.uk or call 101.

Q. Why do road closures need to start and finish so long before and after the race?

A. The London 2012 Olympic Games will involve the largest peacetime security operation the UK has ever seen. Very large crowds will be drawn to such a high profile event, and a huge amount of preparation will be required to make sure that the roads are safe and secure both before and after the event.

Q. Why aren't precise road reopening times being announced now?

A. Managing the closure of our county's roads is a major task and given the huge amount of work that will go into running the London 2012 Olympic events, it's impossible to announce exact reopening times. Factors like size of crowds, security needs and potential delays to the events will all play a part in deciding reopening times. All road closure requirements and conditions set by LOCOG have been met.

Q. Why is this different to other road cycling events like the London to Brighton Bike Ride?

A. The Olympic Road Cycling events taking place in Surrey are once in a lifetime occasions likely to attract large crowds. Crowd safety is our priority and these events demand a very high level of security, which takes time to implement properly. The races, live on television with a vast international audience, are on a different scale to anything the county has hosted before. For example, London to Brighton attracts much smaller crowds, does not require extensive security and is not televised.

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Surrey County Council working in partnership with local service providers and related organisations.

Olympic Road Cycling in Surrey Resident newsletter

March 2012

Welcome to the latest newsletter for residents living on the Olympic Road Cycling Road Race route in Surrey. In the lead up to the London 2012 Olympic Games, we will keep you up to date with the latest information about the cycling events.

Surrey is set to host the men's and women's Olympic Road Cycling Road Race events on Saturday 28 and Sunday 29 July 2012, providing a great opportunity for local people to experience a highlight of London 2012.

Surrey is also hosting the Olympic Road Cycling Time Trial, which will travel through Elmbridge, and the Olympic Torch Relay, which will pass through several boroughs in the build up to the Games.

Dates for your diary

Tuesday 10 July - Olympic Torch Relay in Egham

Tuesday 17 July - Olympic Torch Relay in Felbridge

Friday 20 July - Olympic Torch Relay in Godstone, Bletchingley, Redhill, Reigate, Dorking, Westcott, Shere,

Godalming and finishing with an evening celebration event at Stoke Park in Guildford

Friday 27 July - Olympic Torch in the Hampton Court area

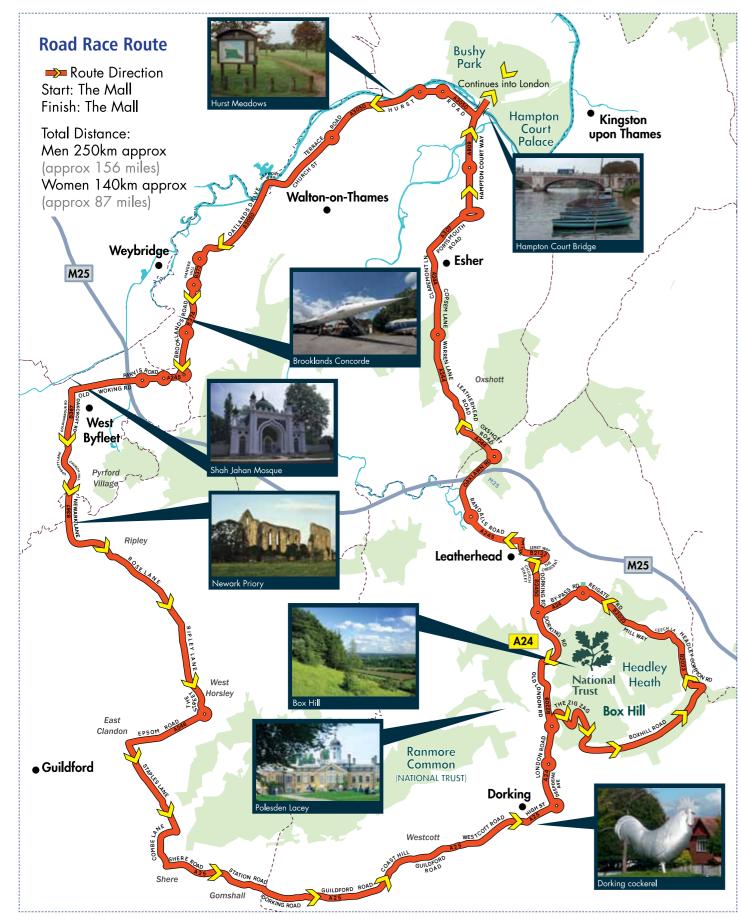
Saturday 28 July - men's Olympic Road Cycling Road Race

Sunday 29 July - women's Olympic Road Cycling Road Race

Wednesday 1 August - men's and women's Olympic Road Cycling Time Trial

Why have we sent you this newsletter?





Olympic Road Cycling Road Race — Saturday 28 and Sunday 29 July

The Olympic Road Cycling Road Race will see 60 teams from across the world battling it out along the streets of Surrey. The 145 male athletes will cover approximately 250km and the 67 women athletes 140km.

The course starts at The Mall in London, then crosses Hampton Court Bridge and weaves through Walton-on-Thames, Weybridge, West Byfleet, Leatherhead and Dorking. The cyclists then tackle the Box Hill loop — men have nine laps to complete and the women two — before heading through Oxshott and Esher and returning over Hampton Court Bridge on their way back to The Mall to race for the finishing line.

Road closures

A huge amount of preparation is required to make sure that the cycling routes are safe and secure. Extensive road closures and parking restrictions will be in place around the routes from the early hours of the morning until late in the evening on event days.

To meet the requirements of the London Organising Committee of the Olympic Games (LOCOG), the following road closures will take place:

Road Race

Saturday 28 July

- the section of the Road Race route through Surrey from Hampton Court down to Box Hill (including the Box Hill loop) will close from 4am.
- the section after Box Hill through Leatherhead and Esher back up to Hampton Court will close from 6am.

Sunday 29 July

• all sections of the Road Race route will close from 6am.

The exit slip roads from both carriageways of the A3 to the A244 at Esher Common junction will also be closed all day Saturday 28 and Sunday 29 July.

Time Trial

Wednesday 1 August

• initial closures will be in place for the Time Trial in Elmbridge from 5.30am, but some local access will be allowed until 9am.

A map of the Time Trial route through Elmbridge can be viewed at **www.qosurrey.info**.

In the hours before the events, cars parked on the route will be removed from midnight onwards, many miles of barriers will be put up, race marshalls, camera crews and thousands of stewards will take their positions and extensive security checks will take place.

After the events pass through Surrey, roads will remain closed for some time to ensure they are safe and secure for public use. Barriers will need to be removed, road signs reinstated, roads thoroughly cleaned, crowds dispersed, security checks completed and stewards stood down before roads can be reopened safely.

We expect roads to be open again by late evening on each event day, but factors like size of crowds, security needs and potential delays to the events will all play a part in deciding reopening times. The security and logistics of a high profile, globally televised event like the Olympic Games mean that closures will be in place for longer than last summer's test event, the London-Surrey Cycle Classic.

If you need to travel to London during the Games please check **www.getaheadofthegames.com**.

Watching the races

The majority of the route of the Road Race is free for spectators to watch and details about the best places to view will be provided in the coming months. Spectators will have the chance to purchase tickets to watch the event on the Zig-Zag Road incline and Donkey Green on Box Hill. Ticketing plans for this area will be released in due course by LOCOG. The rest of the Box Hill loop is free for spectators to view.

Please note that the main car park opposite the Visitor Centre at Box Hill will be closed to the public from 18 June to 5 August, but the members' and disabled car parks and other facilities will be open as normal.



Contact us

Go to: www.gosurrey.info/business

Call: 0300 200 1018

or email: Olympic.cycling@surreycc.gov.uk

Twitter: @gosurreylive
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Post a query to: 2012 Team, Room 340, County Hall, Penrhyn Road, Kingston upon Thames KT1 2DN